

The Direct Seller (ABO) is obliged to provide the consumer with a copy of this Contract Signed Out of Workplaces at the time the contract is concluded. Direct Sellers (ABO) should issue 1 copy to be kept by the Direct Seller (IBO) itself, 1 copy to be sent to the consumer, and one original with wet signature to be sent to Amway Turkey Ltd (Merkezi: A.B.D./Delaware) İzmir Şubesi, AOSB Mahallesi 10002 Sokak No:9 Çiğli, İzmir / TURKEY, on which it is handwritten by the customer that “I have received a copy of the contract by hand”, and for contracts where the right of withdrawal can be exercised, “I have been informed that I have the right to withdraw within fourteen days”.

## CONTRACT SIGNED OUT OF WORKPLACES

**Contract Date\* :** \_\_\_\_\_

(\*The contract date will be handwritten by the customer)

**Goods Delivery Date :** \_\_\_\_\_

1. Customer Details	2. Direct Seller Details
<b>Name Surname:</b>	<b>Company Name:</b> Amway Türkiye Limited (Merkezi A.B.D./Delaware) İzmir Şubesi
<b>Address:</b>	<b>Address:</b> AOSB Mah. 10002 Sok. No:9 Çiğli / İzmir TR <b>Tax O./Nr:</b> Çiğli Tax Office / 0680039187
<b>Date of Birth:</b> (MM/DD/YY)	<b>Mersis Nr:</b> 0068003918700013
<b>Phone:</b>	<b>Phone:</b> +90(232) 455 44 44
<b>Mobile:</b>	<b>E-Mail:</b> infoTR@amway.com
<b>E-Mail:</b>	<b>ABO Name Surname:</b>
	<b>ABO Nr:</b>
	<b>Address:</b>
	<b>Phone:</b>
	<b>E-Mail:</b>

### 3. Withdrawal Notification

- 3.1** You have the right to withdraw within fourteen days from the date of conclusion of this contract or the date of receipt of the goods, without stating any reason and without paying any penalty. We guarantee that we will not ask you to make any payment under any name in return for the goods or services subject to the contract within the withdrawal period, or to provide any documents that put you in debt, and that we will accept return of the goods within fourteen days at the latest from the date the withdrawal notification is received by us.
- 3.2** The consumer has the right to withdraw from the contract within fourteen days without stating any reason and without paying any penalty.
- 3.3** The right of withdrawal period starts on the day when the consumer or the third party designated by the consumer in the contracts receives the goods. However, the consumer may use his/her right of withdrawal within the period from the conclusion of the contract to the delivery of the goods.
- 3.4** The period of the right of withdrawal is based on;
- the day in which the consumer or the third party designated by the consumer receives the final product for goods that are the subject of a single order and delivered separately,
  - the day in which the consumer or the third party designated by the consumer receives the last piece of the goods consisting of more than one piece,

- the day in which the consumer or the third party designated by the consumer receives the first good, if the goods are delivered regularly for a certain period of time as per the contract.
  - Delivery of the goods by the seller to the carrier is not considered as delivery to the consumer.
- 3.5** The notification indicating the right of withdrawal has been exercised should be sent to the seller in writing or via a permanent data storage before the right of withdrawal expires.
- 3.6** In the exercise of the right of withdrawal, the consumer may use the Sample Withdrawal Form submitted at the time the Contract is concluded, or may make a clear statement of the decision to withdraw.
- 3.7** The consumer cannot use the right of withdrawal with the following contracts:
- a. Contracts for goods prepared in line with the consumer's wishes or personal needs.
  - b. Contracts for the delivery of perishable or expired goods.
  - c. The goods of which protective elements such as packaging, tape, seal, or bag have been opened after delivery; Contracts regarding the delivery of those whose return is improper in terms of hygiene and sanitation.
  - d. Contracts for digital content and computer consumables presented in material environment if the packaging is opened after the delivery of the goods.
  - e. Contracts regarding services that are started to be performed with the approval of the consumer before the expiry of the right of withdrawal.

#### 4. Withdrawal Notification Address

**Amway Türkiye Limited (Merkezi A.B.D./Delaware) İzmir Şubesi**

**Address:** AOSB Mah. 10002 Sok. No:9 Çiğli, İzmir TR **Tel:** 0(232) 455 44 44 **E-Posta:** infoTR@amway.com

**Direct Seller (ABO) Name Surname:** .....

**Address:** .....

**Phone:** ..... **E-Mail:** .....

#### 5. Basic Qualities of Contract Goods

#### 6. Installment Plan

Type of Goods	Brand	Model	Qty.	Cash Price (TL)	Installment Sale Price (TL)	Interest Amount (TL)	Due Date	Amount to be Paid (TL)	Amount Paid (TL)
							... / ... / .....		
							... / ... / .....		
Total							... / ... / .....		

Annual Interest Rate: % ..... Late Payment Interest Rate: %..... (Annual)\*  
 (\*The late interest rate cannot exceed 30% of the annual interest rate and the interest rate determined in the contract.) If interest or commission is received by the Seller based on the consumer's right to make early payment, the consumer has the right to demand interest and commission discounts based on the amount paid. In the event that the contract goods are delivered after the date of the contract, additional transportation, delivery, and similar costs cannot be claimed from the consumer.

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#### 7. Account Details of the Payee

**Bank Account (IBAN) Nr** : .....

**Postal Check Account Nr** : .....

**Other** : .....

Sales representative's initials

Customer's initials

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**Goods Delivery Date :** \_\_\_\_\_

### 8. Legal Consequences of Debtor's Default

In the case of the consumer's default in paying the installments in the installment sales contracts, the seller reserves the right to demand the full performance of the remaining debt. Provided that the seller has fulfilled all his obligations, this right can be exercised in case of defaulting on paying (a) at least two consecutive installments that make up at least one tenth of the remaining debt; or (b) an installment constituting at least one quarter of the remaining debt. In order for the seller to exercise this right, it is obligatory to give the consumer at least thirty days and give a written notice of acceleration. Interest, commission, and similar expenses are not taken into account in the calculation of the matured installments.

### 9. Liabilities of the Consumer and the Seller

- 9.1 Within the withdrawal period, the consumer is not responsible for the changes and deteriorations that occur although it is used in accordance with its operational and technical specifications and instructions. The seller is responsible for losses and damages that occur until the delivery of the goods to the consumer, or a third party designated by the consumer other than the carrier.
- 9.2 Except for the contracts in Article [3] 3.7, the Seller cannot ask the consumer to make a payment under any name or to provide any document that puts the consumer in debt, in return for the goods subject to the contract, during the withdrawal period. Despite this prohibition, if any price is collected from the consumer, the received price is immediately returned to the consumer. In addition, any document that puts the consumer in debt is invalid.
- 9.3 The seller is obliged to accept the returned goods within 14 (Fourteen) days from the date on which the notice of withdrawal is received.
- 9.4 For the transactions made by the consumer, debt certificates shall be issued separately, not exceeding the installment amount for each installment payment. Debt certificates issued in violation of the provisions of this article are invalid.
- 9.5 The consumer may pay the total amount owed in advance, or may make one or more undue installments. In both cases, the seller is obliged to make all the necessary interest and commission deductions according to the amount paid in cases where he collects interest or commission.
- 9.6 The Seller shall ensure that the consumer signs the Contract and handwrites the phrase “I have received a copy of the Contract by hand, and I have been informed that I have the right to withdraw within fourteen days” under the “contract date” section, and he/she is given a copy of the contract along with the invoice or receipt, the warranty certificate and the introductory and user manual.

## 10. Applications Regarding Dispute

Consumers can make their applications regarding the dispute to the Consumer Court or the Consumer Arbitration Committee in the place of purchase or residence within the monetary limits determined by the Ministry of Customs and Trade every year in December.

11. Direct Seller Signature/Declaration Section	12. Customer Signature/Declaration Section
<p>I have delivered/will deliver the above-mentioned product(s) in full and intact, with the warranty certificate and the introduction-user manual signed.** The customer was informed that in all kinds of problems related to door-to-door sales, they can contact via the address stated in the open address section of the withdrawal notice, as well as via the address and telephone number given in the company contact details section. No application should be made directly to the sales representative. Price list/catalogue shown to the customer.</p> <p><b>Name Surname:</b> .....</p> <p><b>Address:</b> .....</p> <p>.....</p> <p><b>T.R. ID Nr :</b> .....</p> <p><b>Phone :</b> .....</p> <p><b>Signature :</b> .....</p>	<p>I have been informed that I have received/will receive the product(s) given above in full and intact, the invoice/receipt, the warranty certificate and the introductory-user manual.*** I have read the information in the contract. I saw the price list/catalogue.</p> <p><b>* .....</b></p> <p><b>.....</b></p> <p><b>Name Surname:</b> .....</p> <p><b>T.R. ID Nr :</b> .....</p> <p><b>Phone :</b> .....</p> <p><b>Signature :</b> .....</p>

(\*) The phrase “I have received a copy of the contract by hand, and I have been informed that I have the right to withdraw within fourteen days” and the contract issue date shall be written in the customer’s own handwriting.

(\*\*) If the delivery date and the contract date are the same, please cross out the phrase “I will”. If the delivery date and the contract date are different, please cross out the phrase “I did”.

(\*\*\*) If the delivery date and the contract date are the same, please cross out the phrase “I was informed that I will receive”. If the goods delivery date and the contract date are different, please cross out the phrase “I received”.

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**Direct Seller (ABO) Name Surname:** .....

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#### 5. Basic Qualities of Contract Goods

#### 6. Installment Plan

Type of Goods	Brand	Model	Qty.	Cash Price (TL)	Installment Sale Price (TL)	Interest Amount (TL)	Due Date	Amount to be Paid (TL)	Amount Paid (TL)
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#### 5. Basic Qualities of Contract Goods

#### 6. Installment Plan

Type of Goods	Brand	Model	Qty.	Cash Price (TL)	Installment Sale Price (TL)	Interest Amount (TL)	Due Date	Amount to be Paid (TL)	Amount Paid (TL)
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